



Terms and Conditions

This rolling agreement is made between the student or the parent/guardian (if the student is under 18) of each student and the Rochester School of Dance. It is always valid whilst the student is enrolled at the Rochester School of Dance and until notice is given in accordance with clause 2 below.

1. Fees are invoiced on a term by term basis. They are due in full by the due date printed on the invoice or by monthly direct debit. All customers choosing to pay by direct debit must firstly complete a direct debit mandate form and have their direct debit set up before their first lesson of the term. You can request the direct debit mandate form by emailing sam@rochesterdance.co.uk. If fees are not paid the student may be denied tuition.
2. When leaving the school, a notice period of 1 month must be given. The notice must be made in writing. You can email this to sam@rochesterdance.co.uk. Fees will still be due even if the student is unable to attend class until the completion of the notice. Fees will not be refunded if a student decides to leave during the course.
3. No refunds will be given for days the student is not in attendance.
4. The Rochester School of Dance guarantees to provide the dance classes advertised falling within the advertised term dates. The Rochester School of Dance will always attempt to have the full range of advertised classes on offer. However, the Rochester School of Dance retains the right to change the advertised program of classes in the event of illness, extreme weather conditions or other circumstances beyond our control. If classes are cancelled, the lessons will be made up at another convenient time or fees will be deducted from the following terms invoice or lessons will be offered online. The decision will be at the discretion of the Rochester School of Dance.
5. During the Covid-19 global pandemic the Rochester School of Dance maybe required by law to close. If closure is compulsory your lessons will transfer online. No refunds will be given if an online option is available.
6. The Child Protection Policy for the Rochester School of Dance can be found on a separate Child Protection Policy document. Parents/guardians or students can request a copy of this document at any time by emailing sam@rochesterdance.co.uk. The document is also available to view on our website www.rochesterdance.co.uk.
7. All teachers at the Rochester School of Dance have had an enhanced DBS check and are covered under the Rochester School of Dance Public Liability Insurance.



8. The Rochester School of Dance has a uniform, and all students should wear this to every class. The uniform should be purchased by the end of your first term. The uniform can be purchased from our online store. <https://roc.mydancestore.co.uk/>